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## Press Releases

### Cox Communications to Discontinue Cox Wireless Service, Effective March 30, 2012

#### Cox Easing Customers' Transition to Alternate Wireless Service Providers

**ATLANTA – November 15, 2011** – Cox Communications announced that it will discontinue selling Cox Wireless, its wireless phone service, effective November 16, 2011. Cox will continue providing service for its wireless customers through March 30, 2012, and special offers will be available to Cox Wireless customers to ease their transition to another wireless provider.

"Cox is working to make this transition as seamless and easy as possible for our customers," said Len Barlik, executive vice president of product development and management. "We are proud of our employees' dedication to delivering the excellent customer service that Cox is known for, and we will continue to keep our wireless customers' satisfaction a top priority during this transition period."

All Cox Wireless customers have multiple Cox services, and will receive a \$150 credit on their bill for every line of wireless phone service disconnected. Customers can keep their wireless devices and all early termination fees will be waived. Also, wireless customers will continue to receive their Bundle Benefit™ for two years.

"We understand the importance of wireless to the customer experience," said Barlik. "Cox is looking at several options to continuously increase the value of our bundle of services."

Cox's decision to no longer sell its 3G wireless service was based on the lack of wireless scale necessary to compete in the marketplace, the acceleration of competitive 4G networks as well as the inability to access iconic wireless devices. Cox had launched wireless service in less than 50 percent of its footprint, including: Hampton Roads, Roanoke and Northern Virginia; Orange County, San Diego and Santa Barbara, Calif.; Omaha, Nebraska; Oklahoma City and Tulsa, Okla.; and Rhode Island and Cox communities we serve in Connecticut and Cleveland, Ohio.

Cox's television, high speed Internet, residential phone and commercial services will be unaffected by the change.

#### About Cox Communications:

Cox Communications is a broadband communications and entertainment company, providing advanced digital video, Internet, and telephone services over its own nationwide IP network. The third-largest U.S. cable TV company, Cox serves more than 6 million residences and businesses. Cox Business is a facilities-based provider of voice, video and data solutions for commercial customers, and Cox Media is a full-service provider of national and local cable spot and new media advertising. Cox is known for its pioneering efforts in cable telephone and commercial services, industry-leading customer care and its outstanding workplaces. For seven years, Cox has been recognized as the top operator for women by Women in Cable Telecommunications; for six years, Cox has ranked among DiversityInc's Top 50 Companies for Diversity, and the company holds a perfect score in the Human Rights Campaign's Corporate Equality Index. More information about Cox Communications, a wholly owned subsidiary of Cox Enterprises, is available at [www.cox.com](http://www.cox.com) and [www.coxmedia.com](http://www.coxmedia.com).

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